

Windsor Life Assurance

Secure infrastructure project



Client

Windsor Life Assurance

Website

www.windsor-life.com

Location

Shropshire, UK

Industry

Financial services

Customer profile

Windsor Life Assurance is one of the UK's leading life assurance and pension providers. It currently serves over 750,000 policyholders and has more than £6,000 million of funds under management.

Solution and technology

- Active Directory and Group Policies
- Windows XP Professional and Office System 2003
- Windows Server 2003
- Windows Firewall
- Exchange Server 2003
- ISA Server 2004
- Systems Management Server 2003
- Cisco PIX and Checkpoint Firewalls
- A range of security software products
- HP Proliant server hardware including Blade servers
- HP Enterprise Virtual Array based SAN with enterprise backup solution

"Windsor Life recognised that our existing infrastructure did not provide the level of external connectivity and flexibility the business demanded. Trinity used its extensive knowledge of our existing environment and the Microsoft product set to design and deliver a secure infrastructure that exactly met Windsor Life's requirements."

Duncan Taylor, Head of IT, Windsor Life Assurance

Challenge

Windsor Life Assurance (WLA) recognised that it needed to invest in its IT infrastructure and approached us to perform a secure infrastructure design and deployment project.

The objective of the project was to upgrade the infrastructure platform to Server 2003/XP and improve security to enable greater external connectivity capability, allowing specific business activities with third parties.

Solution

We provided an infrastructure audit to assess the current position and then undertook a full scoping exercise for the project. A technical design process then produced a set of technical design specifications which were assessed by WLA to verify compliance with the company's requirements and standards. A project planning stage produced a set of migration, implementation and project plans, which then enabled a smooth deployment of the new technologies into the WLA environment.

Our Prince2 based project management methodology was used throughout to ensure that the project was delivered to budget within a very tight timescale. Regular communication with WLA ensured that all parties were involved in the decision making processes of the project.

Benefits

- Robust infrastructure based on the latest Microsoft products and industry technologies
- Architectural and product compliance with WLA standards
- Comprehensive, multi-layered security infrastructure using industry standard tools and methods
- Secure, managed Internet connectivity for WLA employees
- Connectivity with selected third parties via a site-to-site virtual private network (VPN)
- Inter-organisation application access using thin client technologies (Citrix and Windows Terminal Services)
- Centralised, policy based patch management and software distribution solution
- Centrally managed, policy based solution for automated software and software update distribution
- Comprehensive support service

The Oaks
Westwood Way
Coventry
CV4 8JB
+44 (0)24 7642 0100
+44 (0)24 7642 0111
www.tesl.com

Microsoft
GOLD CERTIFIED
Partner

Trinity
Expert Systems