

Trinity Expert Systems

Portal technology for the legal sector

In today's 'need it now' society, legal firms face ever increasing communication demands. Clients expect immediate answers, colleagues need readily available information and competitors are only too eager to take your business if you're not there fast enough.

What's more, many firms face these challenges against a backdrop of incompatible legacy systems, independently managed data sources and colleagues in disparate geographical locations. All in all, a massive headache for even the most trenchant IT professional.

Yet technology can play a hugely beneficial role in delivering information when it's needed, where it's needed, from the office desk to Eurostar. If only the knowledge could be stored, directed and tasked properly.

Wouldn't it be great to have instant and secure access at the touch of a button to:

- A one-stop company search facility for precedent libraries, client documents and publications
- Company news
- Competitor analysis
- Client relationship management
- Human resources management
- Education and development
- Instant messaging
- Facilities management
- Financial reporting

among other useful sources and tools.

And to view the information either on a matter-centric or client-centric basis would be the ideal.

Today, forward-thinking legal firms are achieving the above through the introduction of web-based company portals, delivering information, and data-driven content, through one simple interface. Secure access rights ensure that permitted users can lay their hands on information easily and instantly, while ring-fencing sensitive material.

Trinity Expert Systems has vast experience of portal technology and is among the leading technology providers for the legal sector having worked with the majority of the top UK legal firms.

Trinity understands that each firm has unique requirements and that off-the-shelf solutions simply do not meet the needs of most businesses. Their approach is to establish a detailed understanding of their client's business requirements to develop a unique solution for them. Their experienced strategic IT consultants ensure that the firm's business requirements are fully incorporated in the technical solution.

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Portal technology for the legal sector

In short portal technology means that:

- Corporate and client information is more readily accessible from a firm's offices in various locations
- Information can be requested, searched and displayed from either a matter-centric or client-centric view, saving time and money through comprehensive easy-to-use site navigation
- People only view the information that is relevant to them using robust security and permissions.

As part of the complete solution a comprehensive knowledge transfer process to a firm's in-house developers is recommended, so that the internal IT team can maintain and refine the portal's capability.

Increasing numbers of legal firms are discovering the benefits of portal technology.

"Trinity's advice and best practice guidance allowed us to create a collaborative intranet and know-how system for all our staff across the world."

Nigel Lang, Head of Applications, Herbert Smith LLP

"Working closely with Trinity Expert Systems throughout the project ensured that all risks associated with implementing new technology were kept to a minimum, allowing the team to focus on implementing a solution to meet our requirements. Throughout the project they ensured that the required resource expertise was made available in a timely manner to ensure that the project was delivered to its tight deadlines."

James Simpson, IT Project Manager, Irwin Mitchell

To summarise, customised portal technology offers the ideal solution for the information and communication needs of today's legal firms.

For more information visit: www.tesl.com